

From: Paul (038) Cindi Armstrong
To: Microsoft ATR
Date: 11/20/01 11:52pm
Subject: Microsoft Settlement

To whom it may concern,

I would like to express my disappointment regarding the settlement with Microsoft. It appears that Microsoft will be left in tact with billions of dollars in profits from its "monopolistic" practices while only being punished for a mere billion. Further, they continue to maintain a monopolistic market share on computer operating systems and key software programs. The capacity for Microsoft to outmanuever competitors through legal and fiscal brute remains. The fear of Microsoft has not been diminished. There has been no real service to society in the punishments awarded. A billion dollars for schools is token money. Further, their products are often mediocre at best and prone to crash costing me and my business hundreds of dollars each month in lost time. If they had better products, I might be more enthused by this settlement. Instead, I'm feeling locked in without real consumer choices of alternate programs. I strongly oppose this settlement.

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